

Card payment of the fee for initiating the appeal procedure

The fee for initiating the appeal procedure can be paid by the foreign economic operators through a new way of paying in the eFee (ePristojba) system. It also introduces the possibility of card payment.

In the case of card payment, the fee is automatically applied and payment confirmation is automatically registered in the system, and attached to the appeal as an integral part. Therefore, it is not necessary to attach the proof of payment manually.

When using the Electronic Public Procurement Classifieds portal (EOJN), a new additional step was introduced in the module of the Electronic appeals. This step is under number 7 with the title "Fees" (Pristojbe).

The screenshot shows the 'Dostava žalbe' (Appeal Submission) section of the eFee system. On the left, there is a sidebar with a list of steps: 1. Osnovni podaci, 2. Osnovni podaci o žalitelju, 3. Prilaganje punomoci, 4. Žalbeni navodi, 5. Prihodi žalbi, 6. Žalba, 7. Pristojbe, 8. Prilaganje dokaza o uplati, 9. Kreiranje i dostava žalbe, 10. Potvrda, 11. Dokumenti žalbe, 12. ISPRAVAK / DOPUNA, 13. ODUSTAJANJE, 14. Sažetak. Step 7, 'Pristojbe', is highlighted with a red box. The main area shows the '7. Pristojbe' section with a warning message: 'Ovdje se nalazi pregled kreiranih naloga te njihov status. unosom iznosa i klikom na "Kreiraj nalog" pokrenut ćete proces kreiranja naloga na sustavu ePristojbe'. Below this is a table with columns: Platitelj, Naručitelj, Datum naloga, Iznos naloga, Plaćeni iznos, Status. The table is currently empty. Below the table is a section 'Kreiranje novog naloga za plaćanje' with a form for 'OIB gospodarskog subjekta' (50569357007) and 'Iznos naloga' (500 EUR / 38,00 HRK). There is a 'Kreiraj nalog' button. At the bottom, there are buttons for 'Natrag' and 'Spremi i dalje'.

1.

1. Screen view of the eFee system with the selection of the payment option

In the mentioned step, the appellant has the option to use the new system where the fee amount can be selected, with the option of creating the payment order that will be created in the next step. In that next step the appellant will be able to choose the option of card payment.

By entering the required (prescribed) fee amount (the appellant is solely and exclusively responsible for entering the sufficient (prescribed) fee amount), the system automatically opens the eFee system ("new window").

The screenshot shows the 'e-PRISTOJBE - Modul za povraćanje o elektroničkim uslugama' (e-PRISTOJBE - Module for return of electronic services) interface. It displays information about the service, the user, and the payment order. The 'Specifikacija stavki' (Specification of items) section shows a table with columns: IBAN, MODEL, PRIH, NAČIN PLAĆANJA, IZNOS, STATUS NALOGA. The table contains one row: IBAN HR1215010051063000160, MODEL HRE3, PRIH 5037-24094-43565161710, NAČIN PLAĆANJA nalog, IZNOS 5,00 EUR / 38,00 HRK, STATUS NALOGA Neplaćeno. Below the table, there is a section 'Odaberite način plaćanja' (Select payment method) with a red box around the 'Plaćanje karticom' (Card payment) option. Other options include 'Plaćanje uplatnicom' (Check payment) and 'Internet bankarstvo' (Internet banking). To the right, there is a section 'Brandovi kartica' (Card brands) with logos for Mastercard, Visa, and American Express. Below this, there is a section 'Sigurnost kupnje' (Purchase security) with logos for MasterCard SecureCode and Visa Verified by Visa. At the bottom, there is a button 'Zatvorite zahtjev' (Close request).

1. Screen view of the eFee system with the selection of new payment options (example of card payment)

Kartično plaćanje

Online plaćanje

Ovo je zaštićen server. Razmjena podataka između vašeg web preglednika i ove stranice je sigurna. Sigurnost podataka na ovim stranicama omogućena je uporabom TLS sigurnosnog protokola.

Vrijeme preostalo za unos podataka za plaćanje: 14:51 minuta

Podaci o vlasniku kartice: * Obavezna polja

*Ime LJEKARNA KRIŽEVCI

*Prezime Prezime

*Email Email

Ulica i kućni broj Kutnjački put 2

Grad Zagreb

Poštanski broj 10101

Zemlja Hrvatska

Unesite broj kartice:

XXXX XXXX XXXX XXXX

Datum isteka kartice:

MM YY

CVV kod:

XXX

Izaberite broj rata:

-- Izaberite broj rata --

PLATI

Odustani

Informacije o narudžbi

Trgovac:
fina.hr

Broj narudžbe:
7299-35520

Sadržaj narudžbe:
ePristojba, E-naknada za pokretanje žalbenog postupka u javnoj nabavi, Z300008253

Iznos narudžbe:
5,00 EUR

Konačna cijena s popustom:
5,00 EUR

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Sigurnost plaćanja | Slopoviznost | Zaštita osobljenih podataka

PCI DSS
LEVEL 1

PCI DSS

After the successful card payment, with notification about successful payment on the screen, it is necessary to close the request (at the bottom of the screen, on the left side) and continue with the steps for submitting an appeal with the EOJN.

3. Screen view of a successfully completed card payment

When creating an appeal, there will be an indication in the appeal binding that the card payment of the fee (for initiating the appeal procedure) has been made. For the stated reason, it is not necessary to additionally attach the proof of payment in the next step (step number 8 of the EOJN).

4. PRILOZI OBRASCU ŽALBE

Redni broj Naziv dokumenta Sažetak (Hash)

5. DOKAZ O UPLATI IZVRŠENOJ KARTIČNIM PLAĆANJEM PUTEM SUSTAVA e-PRISTOJBA

Plaćatelj	Naručitelj	Postupak	Datum plaćanja	Iznos
Test Korisnik 22	Naručitelj	Test	21.2.2023. 12:25:19	5,00
	DKOM	test pristojba		

Podrška:

```
[{"service":{"serviceId":18,"institution":{"idp":24094},"order":{"orderId":8084,"internalNumber":"1542","dateCreated":{"Date":1676978720000},"statusCode":5,"statusDescription":"Plaćanje","obligation":{"obligationId":315,"description":"E-molukada za pokrivanje izdatnog postupka u javnoj nabavi"},"order":{"orderId":2251,"name":{"name":"E-molukada za pokrivanje izdatnog postupka u javnoj nabavi"},"priority":1,"statusCode":5,"statusDescription":"Plaćanje","description":"Molukada za pokrivanje izdatnog postupka u javnoj nabavi"},"paymentOrder":{"paymentOrderId":7340,"description":"2023/5 082-4000002, Iznos: 37,70 HRK, Tečaj: 7,53450","amount":5,00,"currency":"EUR","dateCreated":{"Date":1676978720000},"paymentMethod":"Kartica - DPC","statusCode":2,"statusDescription":"Plaćanje"},"paymentOrderCode":"733561617107"},"serviceUser":{"identifierType":"2","id":"50560357007","orderId":null,"firstName":null,"lastName":null,"companyName":"LEKARNA KRJEVIĆ","streetName":"Kampski put 2","streetNumber":null,"streetNumberTag":null,"city":"Zagreb","postalCode":"10100","country":"Hrvatska"},"payer":{"id":null}]
```

4. Screen view of the appeal binding with the indication of card payment of the appeal procedure fee

Remark:

In the case that appellants do not want to use the new payment system (card payment), they can continue using the current payment method for foreign appellants (see instructions for payments from abroad).